**Self-neglect Flow Chart**

**Adult disagrees**

Refer to Adult Social Care (via FPoC) to request a Section 11 Care Act Assessment.

Continue to work with the adult and others.

**Adult agrees**

Refer to Adult Social Care (via FPoC) to request a Section 9 Care Act assessment.

Continue to work with the adult and others.

**Identify appropriate agencies and**

call a Multi-disciplinary team meeting. Include agencies already involved and, those that can help the situation.

**2.**  **Undertake relevant assessments for your service and as part of the multi-disciplinary team\***. Ensure that you keep the person at the centre of your work by establishing their views, wishes and feelings and being guided by the principles of making safeguarding personal.

Work together, Do not give up, keep going, there is a solution

Continue to work with the individual throughout and build a relationship

**No**

Ask the adult if they want a Care Act assessment

If needed undertake assessment of capacity. **REMEMBER:** capacity is decision and time specific

If someone has capacity, then they can make their own decision. If someone lacks capacity, then a best interests decision is required. Just because someone has capacity does not mean that they do not need your service and support.

**Is the adult open to Adult Social Care**

**Yes**

Adult Social Care updates existing assessment

**Assess and manage**

the level of danger to the

person and others, involving other agencies as necessary. If there is immediate risk dial 999.

**Work with the adult**

and their family or carer(s) to understand their situation and start to build a relationship.

1. **Identification of Self-Neglect (All Agencies) should;**

\* These assessments may include Fire risk assessment, mental health or other health assessments, specialist drug and alcohol services (Shropshire Recovery Partnership/We Are With You), housing assessments, welfare assessments for benefits, environmental health, assessments for children or other adults in the home

3. If practitioners have been **unable to find a way of engaging** with the adult through what they have offered at stages 1 & 2 (having considered consent and capacity) AND there is a **high level of danger** to the adult and/ or others then raise an **Adult Safeguarding Concern** via FPOC 03456 789044.